



CENTRAL SOLUTIONS

OPERA Reservation System (ORS)

OPERA Customer Information System (OCIS)

OPERA Web Suite (OWS)

OPERA Business Intelligence (OBI)

OPERA Revenue Management System (ORMS)

OPERA Hosting

myFidelio.net and myLink

PROPERTY SYSTEMS

OPERA Property Management System (PMS)

OPERA Xpress

OPERA Lite

OPERA Sales & Catering (S&C)

OPERA Vacation Ownership (OVOS)

OPERA Kiosk

OPERA Gaming

OPERA Activity Scheduler

OPERA Materials Control

OPERA Reservation System (ORS)

- Truly integrated and single image
- User-friendly and customizable
- Windows® user interface
- Consolidated availability and One-stop shopping for reservation agents

OPERA Customer Information System (OCIS)

- Inherently part of ORS and integrated with PMS
- Shared Profile and Reservation information
- Flexible, multi-tiered membership tools
- Easy distribution of rates to hotels

OPERA Web Suite (OWS)

- Flexible web booking tools in a protected environment
- Design your own web site
- Guests can book leisure and group rooms based on your restrictions
- Guests are interactive with profiles
- Seamless integration to ORS and PMS

OPERA Business Intelligence (OBI)

- Multi dimensional process for strategic analysis
- Organizational Charts and Graphics for clear comprehension
- Pre-Built templates for reports for immediate reporting
- Interface-free for flawless data exchange

OPERA Revenue Management System (ORMS)

- Revenue Optimization and modeling to assist all departments of the hotel
- Innovative Forecasting and pricing modules
- Exploit the entire OPERA database for your hotel's success

OPERA Hosting

- Four MICROS Data Centers globally
- Self-hosting optional
- System Administration
- Proactive Monitoring and Alerting
- Managed Applications Services

myFidelio.net and myLink

- Service module for hotel distribution
- MICROS Hosting takes burden off the hotel budget
- Get connected to GDS, over 500,000 travel agents in one step
- Additional connectivity to ADS and more than 100 booking portals
- Quick Web booking with myLink, pre-designed consumer user interface for an "out of the box" solution

OPERA Property Management System (PMS)

- Tailored to fit your hotel's operational business needs
- Scalable to meet the size of your hotel
- Let us help you become more productive, profitable and professional
- Obtain fast, accurate and online information

OPERA Lite

- "Out of the box" solution for smaller hotels
- Core PMS functionality
- Easy 5 day installation and training
- Plug in and Play Interfaces
- Easy connection to myFidelio.net and myLink

OPERA Sales and Catering (S&C)

- Stand alone or fully integrated with OPERA PMS
- Encourages proactiveness and better customer service
- Frees the sales team from being chained to the computer system
- Easy online availability for transient and group rooms
- All the bells and whistles to make sales and event management effortless
- Superior Catering and Banquet Event Order tools

OPERA Vacation Ownership (OVOS)

- Mixed-use and full ownership environment management
- Full contract terms configurability and rules-based operation
- Installed and configured on the same database as OPERA

OPERA Kiosk

- Quick and easy check-in and check-out for guests
- Convenience of flight check-in and boarding pass printing
- Prints final bill for easy review and validation
- Flexibility for branding

OPERA Gaming

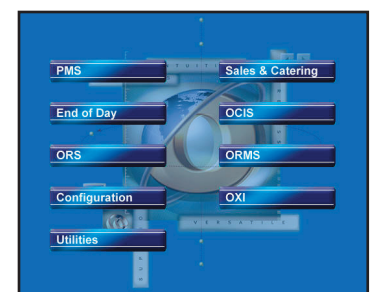
- Dynamic data exchange with PTS
- Advanced comp handling for the hotel to reduce revenue loss
- Now you have paperless vouchers - GO GREEN !!

OPERA Activities Scheduler

- Improve guest service and business administration with real-time activity reservations
- Golf, Spa and Leisure
- Superior reports for superior management
- Improved guest relationships and membership management
- Membership administration and integration to MICROS POS

OPERA Materials Control

- Real-time F&B Management
- Implement tighter controls through out your operation
- Enhance workflow efficiencies
- Analytical data from Cost of Sales to Revenue Analysis



splash screen

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