



February 9, 2010

Information Security Advisory

Merchants who are processing, storing or transmitting cardholder data as part of authorization or settlement are required to comply with the terms of the Payment Card Industry Data Security Standard (PCI-DSS). The PCI-DSS requires Merchants to use only Payment Application Data Security Standard (PA-DSS) compliant payment processing applications. In July of 2010, Microsoft will discontinue their support of the Windows 2000 operating system. Although operating systems are not payment processing applications and are not (by themselves) in scope of the PA-DSS, the Payment Card Industry (PA-DSS) requires all components of the payment processing system to be supported by the product vendors with security updates. Therefore, when Microsoft support of the Windows 2000 operating system ends in July of 2010, any payment processing applications operating on the Windows 2000 operating system will be out of compliance with the terms of the PA-DSS.

Any Merchants who are compromised and found not to be PCI-DSS compliant at the time could be subject to significant fines and penalties by the Cardholder Industry. For more information on the PA-DSS, please refer to the following link on the Payment Card Industry Security Standards Council (PCI-SSC) web site: https://www.pcisecuritystandards.org/security_standards/pa_dss.shtml For more information on the PCI-DSS, please refer to the following link on the Payment Card Industry Security Standards Council (PCI-SSC) web site: https://www.pcisecuritystandards.org/security_standards/pci_dss.shtml

MICROS recommends that its customers who are using the Windows 2000 operating system upgrade to a more contemporary operating system before July, 2010. The use of special “compensating controls” could be deployed temporarily in place of an upgrade to a more contemporary operating system. Customers interested in this should engage the services of a Payment Application Qualified Security Assessor to learn what is involved and to evaluate the cost. However, this should be viewed as a temporary measure and customers employing compensating controls should still have an active plan in place to upgrade to a compliant product. MICROS believes the best customer strategy is to use only PA-DSS compliant payment processing products. Therefore, MICROS recommends that any of its customers operating on the Windows 2000 operating system upgrade to a more contemporary operating system that is supported with security updates prior to July of 2010.

Please contact your MICROS representative if you have any questions or wish to schedule an upgrade.

Page 1 of 1