

## Simple to Use, No Downtime

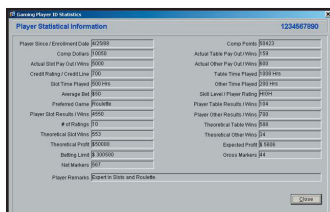
OPERA Gaming is fast and simple to use. Screens are clear and self-explanatory, making OPERA and PTS information immediately available from one easy user interface. The ability to drill down for more detail or up for a broader picture gives this a third dimension.

## Enhanced Guest Service

- Real-time data exchange with PTS assures good decision making
- Guest Service agents can respond to online information for superior service
- 2-way data makes your OPERA and PTS stronger and more efficient
- Accessible from any workstation
- Connects seamlessly to POS devices
- Outlets can accept or issue comps based on the hotel/casino's operational standards

## Easy Automated Accounting

- Simple reconciliation of comps
- Taxes can be included or excluded during the process
- Comps are transaction code specific
- No vouchers required with online comps
- Clear comp folio windows for guests and agents alike



player stats

Know the who, why, what and where about comp usage at your hotel or casino ... and know it in real-time.

## Top-Notch Security

- User security to make sure qualified comps are processed
- Login security options for authorized users to approve comps
- Full view of all comp activity, including journal tracking
- Complex user rights to ensure that all users access the right modules

## Robust Reporting

- Hospitality standard reports
- Simple user report writer allowing for ad-hoc reports for users
- User friendly data extraction mailing tool for guest notifications
- No data deleted or wasted for great historical reporting options
- Reflects real-time guest, player and comp data
- Include revenue breakdowns by comp type

## Powered by OPERA

- Integrated within the OPERA Suite of products
- Powered by the industry's leading property management system, OPERA PMS
- Using Web Services and the OPERA Gateway Interface for real-time online connectivity to the PTS

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