



EM

Enterprise Support Solutions

Enterprise Management

A powerful configuration management tool, MICROS RES Enterprise Management (EM) enables corporate offices to control store-level information. Giving your chain's command center the ability to execute consistent pricing and respond quickly to changes in local restaurant competition, your market share increases naturally.



While individual restaurants enjoy the freedom to focus on operations and customer service, enterprise changes are centralized and implemented without difficulty. Increase menu offerings and promotions for the entire chain or target a single store. Accomplish tasks that took hours in just minutes.



Back Office, Business Intelligence,
Customer Relationship Management,
Enterprise Support Solutions, Hardware,
Point-of-Service, Restaurant Operations,
Service Solutions

INCREASE MARKET SHARE BY CONTROLLING STORE LEVEL INFORMATION CORPORATELY

Feature Management

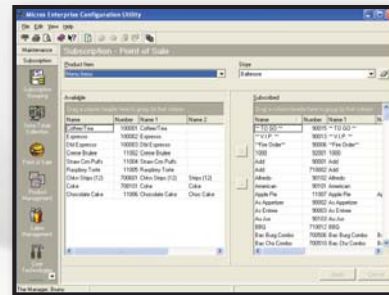
- ① Real-time POS menu updates while business is active
- ① Reduce the “time to market” with new menu items and pricing updates
- ① Manage recipes across your enterprise
- ① Improve inventory control
- ① Centrally manage labor laws and minimum wage rates
- ① Forecast definitions for employee scheduling
- ① Global employee management
- ① One-touch new store creation

Centralized Management

- ① Standardized definitions to maximize profitability
- ① Implement and manage different menus and pricing structures chain-wide
- ① Send changes to individual stores or groups of stores
- ① Allow local control of specific items by store managers
- ① Implement item changes by effectivity dates
- ① Built-in deployment mechanism

Reporting

- ① Seamless integration to mymicros.net
- ① Corporate status report by store on changes
- ① Integration to 3rd party reporting and accounting via corporate database
- ① Local store reporting



A database administration tool that manages definitions for your entire enterprise