



Candrian Catering relies on MICROS Symphony™

MICROS Symphony™ enterprise solution empowering Candrian Catering AG's commitment to indulge guests

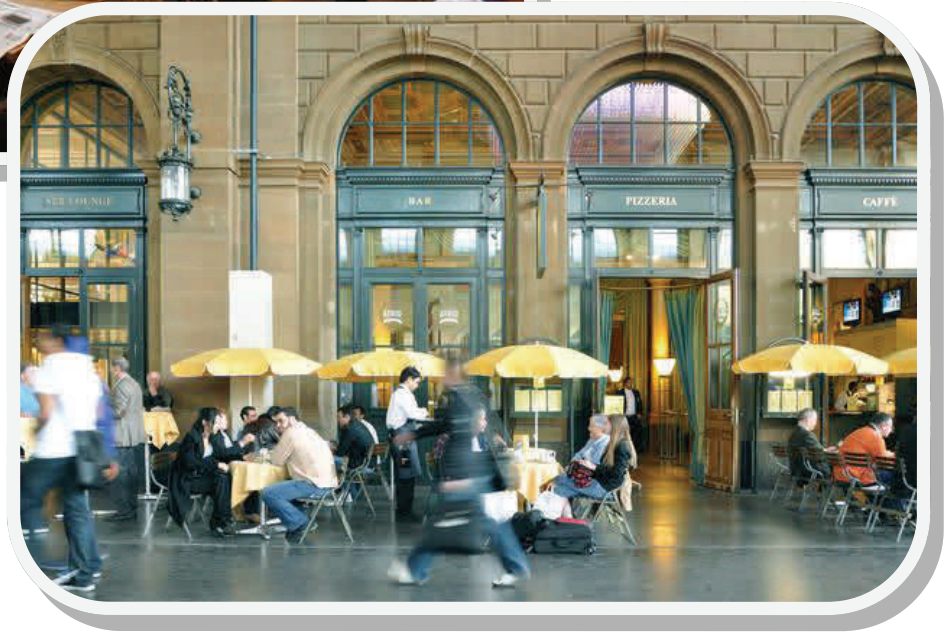
MICROS-Fidelio Suisse AG, a leading provider of information technology solutions for the hospitality and retail industries in Switzerland lists Candrian Catering AG as a key account. MICROS once again proves that commitment to product and service quality pays dividends as is demonstrated by the longstanding relationship of over 15 years with key customer, Candrian Catering AG.

Established 1923, Candrian is a traditional hospitality company in Switzerland with a substantial number of Restaurants & Bars, Take Away Operations, Hotels and Catering Services. Candrian is the Zurich railThe organization attributes its continued growth and success to its unique philosophy "To exceed guest expectations". In order to fulfill Candrian's mission to provide hospitality tailored to its individual guests, a comprehensive, enterprise solution was required, to allow Candrian's employees to focus on the guest experience. Recently MICROS Symphony™ was provided which addressed Candrian's central IT restaurant management infrastructure consisting of mixed point-of-sale (POS) hardware and software environments. Candrian required seamless installed base transition, in essence the migration to MICROS Symphony™ without any operational interruption.

MICROS Symphony™ is the premier enterprise enabled point-of-service (POS) solution for hotels, resorts, casinos, cruise ships, and restaurants built on a Service Oriented Architecture (SOA). The centralized SOA based MICROS Symphony™ supports businesses with single-site or multiple-site operations utilizing on-demand applications and enabling the integration of business functions such as property management systems, kitchen-display systems, credit card interfaces, which in turn are reducing costs, increase control and provide flexibility. Combining an enterprise environment with advanced technologies, robust reporting features, and reliable hardware, MICROS

Simphony™ is linking POS transactions and back office functions enabling businesses to manage their operation more efficiently, increase the employee productivity and improve guest service.

"We have been cooperating with MICROS-Fidelio Suisse AG since 1994. In course of our business expansion we will centralize our IT and F&B processes including streamlined operation of our Controlling and will enhance our distributed IT infrastructure to the Industry's first true Enterprise POS Solution MICROS *Simphony™*. Already during the pilot phase we were thrilled by the MICROS *Simphony™* system resiliency capabilities, transparently covering one system outage caused by power failure not impacting our core business at local restaurant level operations." Stated Thomas Keller, Board Member.





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Find out more about what MICROS can do for you

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About MICROS

Serving the hospitality and specialty retail industries, we are the world's leading developer of enterprise applications. Our global presence and local support have helped us build a long list of references – hotels, restaurants, conference centers, retail, stadiums, theme parks, casinos and cruise ships. We maintain an intense dialogue with colleagues throughout these industries. The result is a wide range of integrated software, hardware and business technology solutions and services. These help to optimize your operation and increase profits by providing your guests with a personalized service.

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