

OPERA ENTERPRISE SOLUTION



**Property
Management
System**

The Most Flexible, Most
Comprehensive Property
Management Solution

micros[®]

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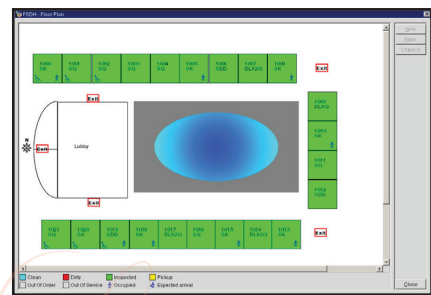
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seamlessly integrated...surprisingly open

micros[®]

You have immediate access to any level of availability information for a particular day.

The core of the OPERA Enterprise Solution is the OPERA Property Management System (PMS). Designed to meet the varied requirements of any size hotel or hotel chain, OPERA PMS will provide the tools to help you run your operation at a greater level of productivity and profitability than ever before. The application is configurable to your specific requirements making it easy to use and enabling you to obtain fast, accurate and online information.



floor plan

Seamless

Accurate Guest Information

- Tailored user interface to match your operations
- Demographic, statistical and historical data for all profiles
- Slice and dice the data to fit your needs

Superior Guest Services

- Agent friendly, feature-rich Front Desk Dashboard
- One stop screen for all Front Desk Agents
- One button check-in – anyone can check a guest in
- “Click-n-drag” billing screens
- Know where your guests are with Messages and Locators options
- 24/7 Guest Service with a “no-down-time” Night Audit

Selling Made Easy

- Single Screen Availability - sell the right rate to the right guest
- Understand your guests while making their reservation via Guest Preferences
- Dynamic rates give you trouble free selling - easy to manage and sell
- Upsell features including packages on-the-fly
- Audit Log captures all activities of all users

You can create and assign housekeeping sections on demand.

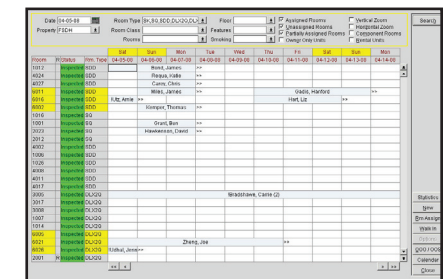
Get full multi-currency and multi-language support features along with cross-property posting and reporting.

International Options

- Multi-currency – quote and sell with multi-currency
- Multi-language – guests and users are on the same page using multi-language

Multi-Property

- Reduce costs of hardware by having more than one hotel on one database
- Share or no share – decide what data to share with your sister hotels
- Roll-up reports for overall productivity



room plan

Increase your average daily rate through systematic control of rate schedules.

Reporting

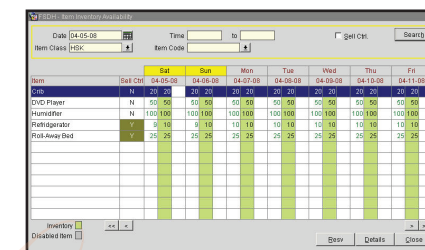
- Industry standard reports incorporating history and forecast
- Empower your users with an effortless Report Writer
- More reporting power with data extractions and mailing tools

OPERA Xpress

- Design your system based on your operational needs
- Navigate all your guest services from one screen

OPERA Lite

- Bundled hardware and software PMS solution for smaller hotels
- Quick to install, easy to train – become operational within days
- Streamline operations with core functions and straightforward processes



item inventory

Comprehensive