

Entirety Property Management System

Entirety Property Management System (PMS) has been designed to fulfill the requirements of any size of hotel organization, from a single operation to chains of all sizes with the scope for further growth.

Entirety provides a unified approach offering the unparalleled ability to control inventory in one location. With total integration from head office to property level, its single image architecture allows staff to always have access to real-time chain-wide information on rate, availability, hotel information and reservations, regardless of where they are within your organization.

Entirety is focused on providing increased revenue to your hospitality organization, added control and efficiency in operation and improved service to paying guests.

The system produces detailed revenue and statistical analyses as an automatic by-product of the reservation and guest stay process.

Entirety is a comprehensive, easy to use and easy to train Windows software package that offers unrivalled functionality.

- **Fast Reservations** – Entirety provides an extremely efficient and effective method of handling enquiries and reservations. While supporting rapid reservations input, Entirety also makes a host of drill down and guest history information available to the operator.
- **Comprehensive Rate Management** – inclusive packages can be set up against rates providing customers with allowances for a particular day of their stay or set allowances throughout their stay. In order to ensure accurate revenue assignment, Entirety can report on the take-up of package allowances, allowing for unused allowances to be correctly accounted for revenue reporting wise.
- **Open Database** – gives full access to your database enabling the production of unique reports using Excel or Crystal Reports.
- **Multi-Property** – in this environment, Entirety allows bookings to be taken for any property within a chain of hotels, allowing for increased occupancy levels as a by-product of cross selling and forward stay reservations.
- **Single Central Database** – ‘One guest, one profile’
- **Marketing** - enables an organization to accurately track the source of their business and confirm effectiveness of promotional campaigns in terms of Revenue and Room Nights and producing historical and forecast statistics.
- **No down time** – Entirety stays up and running throughout end of day and backup, thus giving you the flexibility to run these processes at any time of the day or night.
- **Integrated online booking module (e-Booking)** – allows bookings to be taken 24 hours a day, 7 days a week without additional staffing costs

Entirety Property Management System cont.

Interfaces – Entirety offers interfaces to a wealth of different specialist Third Party Solutions:

- In Room TV
- Telephones
- Mini-bars
- Fax
- Electronic Point of Sale
- Door-locks
- Energy Management
- Credit Card Authorization and Funds Transfer

This allows for increased revenues and improved control within an organization and time saving when compared to situations where charges are manually raised to guest folios.

Time Saving Debt Collection – Entirety comes with a comprehensive sales ledger for the effective management and collection of debt.

Improved Customer Service to your Guests – Entirety assists an organization in providing the best levels of service, through the provision of:

- Quicker Bookings
- Speedy and professional e-mail confirmations
- Instant guest recognition – they are “known” either locally at a single hotel or across a chain of hotels regardless of where they have stayed
- Production of pre-completed registration cards
- Rapid check-in options
- Accurate and easily understood split folios
- Staff are automatically reminded of their “guest” requirements
- Delivery of guest messages on check-in
- Quicker checkout
- In room check-out (in association with an In Room TV Solution)

