

# Telecom Service and Solutions from RedSky IT



RedSky  
IT

# Telecommunications

## Mitel Platinum Solutions Provider

Hospitality Specialists

- High Speed Internet
- Security Cameras
- Message on Hold
- Call Accounting
- Voicemail
- VoIP
- PBX



RedSky IT has innovative solutions to efficiently manage the entire telecommunication process at any hotel property

RedSky  
IT

## Over 4,000 customers worldwide

Providing hotel customers with:

- Property Management Systems
- Cres and Web Reservations
- CRM
- Telecommunications
- Installation
- Training



RedSky IT's solutions are designed to fulfill the requirements of any size hotel, from a single operation to chains of all sizes, with the scope for further growth

Specializing in the hospitality sector, RedSky IT has more than 4,000 customers worldwide. Our solutions range from PBX's, voicemail, call accounting, VOIP and guest room phones to Web-based or local server Property Management Systems (PMS), Central Reservations (CRes) and Customer Relationship Management (CRM) solutions.

Our goal at RedSky IT is to make purchasing technology as streamlined as possible. Simply put, let us take care of your technology while you take care of your guests!

### **PBX**

As one of only a few Mitel Platinum Hospitality Specialists with experience, expertise and focus on the hospitality market, we follow Mitel's rigorous requirements as well as those of your franchiser. Specializing in new system sales, we also provide upgrades and maintenance to existing properties with competitive pricing and national coverage.

### **Voicemail**

We offer new voicemail systems, upgrades and service on existing systems. We install a multitude of voicemail systems such as COVoice, NuPoint Messenger, Innovations and Mitel Express Messenger.

### **Call Accounting**

Our solutions include stand-alone call accounting units, centralized units for managing multiple properties and PC-based single site solutions.

### **Guest Room Phones**

We offer a full complement of solutions from Scitec, Teledex and Telematrix. We have a solution for any need!

### **Ancillary Equipment**

We offer a wide selection of additional equipment including High Speed Internet solutions, music/announcement on hold devices, battery back-up security cameras and much more.

### **Customers**

While we have formal relationships with many brands and companies, we also specialize in single-site independent properties.

### **Customer Care**

Our customers are supported by a true 24x7 staffed call center with a technician base that has a national footprint. We also provide real time online tracking of trouble tickets.

**"Telecom is a confusing industry and RedSky IT was there to help us out every step of the way. They helped me understand all our options and knew what I needed before I realized myself! They helped me come up with the best configuration for my needs for our new construction. RedSky IT helped configure the telephone switch, worked with us on cabling and assisted our T1 and High Speed Internet ordering."**

**Hank Daniels, Sleep Inn, Smithfield, NC**

**"The level of service that RedSky IT provides is incredible, from first contact to the effectiveness of their support team."**

**Robert Lee, Director of Operations,  
The Hotel Group Management Company, Edmonds, WA**



**PLATINUM**  
SOLUTION PROVIDER  
HOSPITALITY SPECIALIST





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